

# Professional Butler & Luxury Lifestyle

## 專業管家及奢侈品服務

### Certificate for Module (Butler Service)

Programme Code: HT002A

☎ 2867 8483 / 2867 8408

✉ cert.pjism@hkuspace.hku.hk



Butler service skill is the core knowledge and skillsets that should be acquired by attendants who are now serving or aspired to serve in private jets, serviced apartments, luxury hotels and super yachts. The needs of manpower with such expertise and skillsets are well expressed among many luxury hospitality service providers in Hong Kong and in the region. Students graduating from this programme will pursue a career in the luxury service sector.

- R** Applicants shall:
- Have gained in the HKDSE Examination Level 2 or above in 4 subjects including English Language; OR
  - Have gained in the HKCEE Level 2 / Grade E or above in 4 subjects including English Language; OR
  - Be aged at least 21 or above with three years of relevant work experience.
- Applicants with other qualifications and relevant work experience will be considered on individual merits.

**\$** HK\$15,000 per programme

**D** 4 weeks to 6 weeks

**E** English, supplemented with Cantonese

**Q** Level 3 (Reg. No.: 19/000470/L3) Validity Period: 01 May 2019 - on-going

### Certificate for Module (Guest Relationship Management)

Programme Code: HT022A

☎ 2867 8320

✉ parttimehtm@hkuspace.hku.hk

This programme aims to equip the hospitality, tourism and event practitioners with the professional and excellent customer services skills to manage this service-driven industry. It covers various customer services skills and etiquettes, professional standards in customer service and how to apply these customer services skills and handle sensitive data in the workplace. Upon the completion of the programme, students will learn the emergent ideas of butler service in the luxury hospitality and tourism sectors. Students will also be able to understand the good practices and tools in the hospitality and tourism industries via case studies which they can apply at the workplace.

- R** Applicants shall:
- have gained in the HKALE Grade E in 1 AL subject and in the HKCEE Grade E in 4 subjects, and Level 2 in English Language, or equivalent; Or
  - have gained in the HKDSE Examination Level 2 in 5 subjects including English Language; Or
  - hold a Certificate in Private Jet Hospitality Service Management awarded within the HKU system through HKU SPACE, or equivalent; Or
  - be mature applicants (aged 21 years or above) who do not fulfill the academic requirement but have at least 3 years of relevant work experience in the hospitality and tourism industry will be considered. They should have Level 2 in English Language in HKCEE or Level 2 in English Language in HKDSE Examination or equivalent. They may need to attend an interview.
- Applicants with other qualifications will be considered on individual merit.

**\$** HK\$5,200 per programme

Application Fee: HK\$150

**D** 33 hours

**E** English

**Q** Level 4 (Reg. No.: 21/001074/L4) Validity Period: 01 Oct 2021 - on-going

### Introductory Wines and Spirits Tasting and Servicing

Programme Code: HTMG9048

☎ 2867 8483

✉ cert.pjism@hkuspace.hku.hk

The demand of luxury hospitality services is emergent and is particularly high in Hong Kong and/or some Asian cities/countries such as China, Macau, and Singapore. The in-depth understanding of wine and spirits are essential to deliver the professional and premium services and standards no matter in high-end luxury services / hospitality or business aviation sectors. The experiences of dining with wine and spirits appreciating are the core components to deliver premium inflight service and/or luxury hospitality experience by attendants who are now serving or aspired to serve in private jets, serviced apartments, luxury hotels and super yachts.

**\$** HK\$2,900 per programme

**D** 12 hours

### 識歎。體驗。Fine Dining!

課程編號：HTMG9045

☎ 2520 4607

✉ lifestyle@hkuspace.hku.hk

Fine Dining 不只象徵美食，它還包羅萬象：頂級食材、精湛廚藝、專業體貼的款待服務、舒適自在的用餐環境、別具一格的用餐體驗、如藝術般精緻的餐具等。識歎。體驗。FINE DINING! 有助職場達人發掘新的興趣及嗜好、擴闊視野，以及豐富個人的生活品味。

**\$** HK\$2,900 (包括材料及 Fine Dining 體驗費用)

校友優惠/團體優惠：每課程 HK\$2,800

**D** 15小時

### 餐桌禮儀 - Easy!

課程編號：BEWS4054

☎ 2520 4607

✉ wine@hkuspace.hku.hk

此課程介紹同學在日常生活甚至將來在職場上所應用的餐桌禮儀。

**\$** HK\$1,300 (包括到餐廳體驗費用)

**D** 6小時

See legend on page 029 圖像說明於第029頁

**R** Minimum Entry Requirements 基本入學要求 (P.015)

**\$** Fee 學費

**D** Duration 修業期

**E** Medium of Instruction 教學語言

**Q** Qualifications Framework 資歷架構

**E** Exemption 豁免

**S** Short Course 短期課程

For more and latest programme information, please visit our website  
有關最新課程資訊及詳情，請瀏覽學院網站 [hkuspace.hku.hk](http://hkuspace.hku.hk)